



"We will open the book. Its pages are blank. We are going to put words on them ourselves. The book is called opportunity and its first chapter is New Year's Day." - Edith Lovejoy Pierce

This edition of our Marquis Health Services Newsletter takes a look back at our year filled with Renovation Transformations, Rehabbing Care Testimonials, shared experiences through Marquis Speaks, and memorable Marquis Moments that we hold near and dear to our hearts as we head into the 2020 New Year.

Message From Our CEO

To the Entire Marquis Family:

2019 has been a remarkable year and I would like to take this opportunity to thank you all for your hard work, efforts, and dedication throughout the past year. We have had a number of milestones, accomplishments and successes that simply could not have happened without your devotion and loyalty to our residents, their families, coworkers and our organization. This commitment is seen in many ways, especially thru our resident satisfaction surveys as well as our Health Inspections and inspiring rehab outcomes.

Our continued growth has occurred from your dedicated commitment to our vision and philosophy of providing the very best quality of clinical care and customer service.

On behalf of everyone here at Marquis Health Services, please allow me to extend my personal and genuine appreciation to each and every one of you for your valuable contributions to this organization. It takes a village and it is my feeling that we have the best one out there, to all of you I say thank you!

Working with you this past year has been a pleasure and know we are grateful, appreciative and proud to have you all with us.



May you and all your families have a blessed, prosperous, and healthy New Year! Let's make 2020 the best year yet!

Sincerely,

Norman Rokeach, CEO



Health Services

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Inside this issue

Message from Our CEO	1
Renovation Transformation 2019 Recap.....	2
Here we Grow Again.....	3
We are Proud US News — Providence Rehab.....	4
Marquis Moments 2019.....	5
Rehabbing Care 2019 Recap.....	6
We are Proud US News — Spring Grove.....	7
Marquis Speaks 2019 Recap.....	8
We are Proud US News — North End	9
Holiday Cheer Champions.....	10-11
Wishing all a Happy and Healthy New Year.....	12

In reflection of our past year we are proud of our **#RenovationTransformation** that took place from concept to creation in 2019, and are looking forward to continuing to build onto our future, as we continue to restore the past .



Here We Grow Again

In 2019 we welcomed eight new centers to the Marquis Health Services family of centers.

These centers were:



261 Terhune Drive
Wayne, NJ 07470
www.arborridgerehab.com



1776 Cambridge Dr.
Richmond, VA 23238
www.canterburyrehab.com



299 Hurley Avenue
Rockville, MD 20850
www.collingswoodrehab.com



1515 Hulse Road
Point Pleasant, NJ 08742
www.crestpointerehab.com



7800 Bustleton Ave.
Philadelphia, PA 19152
www.rooseveltorehab.com



2400 McKinney Blvd.
Colonial Beach, VA 22443
www.westmorelandrehab.com



1151 W. Main Street,
Freehold. NJ 07728
www.jewishhomefreehold.org



2729 King Street
Alexandria, VA
www.woodbinerehab.com

WE ARE PROUD TO BE RECOGNIZED FOR OUR HIGH PERFORMANCE

In the Following Areas:

- ▶ RN Staffing
- ▶ Patient-Centered Rehabilitation Therapy
- ▶ Consistent Nurse Staffing
- ▶ Successfully Returning Patients Home
- ▶ Physical Therapist Staffing
- ▶ Fall Prevention

**BEST
NURSING HOMES**

U.S. News

SHORT-TERM
REHABILITATION
2019-20



PROVIDENCE

Rehabilitation & Healthcare Center
at Mercy Fitzgerald

“When I first came in, I was pleasantly surprised to see how beautiful the facility is! My family was really happy to see that I was well taken care of. The nursing staff was excellent. Karen always did a great job attending to all my needs. Valerie from activities is unbelievable. She was always there. I never needed to ask for her. Her presence was always comforting. I made great progress in therapy. Allison, Michelle, and Maurice all helped push me to succeed.

Now that I am done with my rehab I would highly recommend this facility. It's been an awesome experience!”

- Benjamin MacMichael



PROVIDENCE

Rehabilitation & Healthcare Center

600 S. Wycambe Ave. Yeading, PA 19050
610-626-8065 • ProvRehab.com

A Proud Member of Mergolis Health Services

“When I first came in, I was pleasantly surprised to see how beautiful the facility is! My family was really happy to see that I was well taken care of. The nursing staff was excellent. Karen always did a great job attending to all my needs. Valerie from activities is unbelievable. She was always there. I never needed to ask for her. Her presence was always comforting. I made great progress in therapy. Allison, Michelle, and Maurice all helped push me to succeed.

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- Benjamin MacMichael

**To learn more about Providence Rehabilitation
visit their website today:**

www.provrehab.com

"Individually, we are one drop. Together, we are an ocean." —Ryunosuke Satoro
Thank you for a year of Marquis Moments!



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WE ARE PROUD TO BE RECOGNIZED FOR OUR HIGH PERFORMANCE

In the Following Areas:

**BEST
NURSING HOMES**

U.S. News

SHORT-TERM
REHABILITATION
2019-20

- ▶ RN Staffing
- ▶ Patient-Centered Rehabilitation Therapy
- ▶ Consistent Nurse Staffing
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FROM MY ARRIVAL TIME FORWARD I WAS TREATED LIKE FAMILY.



"I was admitted to Spring Grove earlier this month from Overlook Hospital with a broken femur. I have to admit that I wasn't excited about the need to go anywhere for rehabilitation, but at the suggestion of my physician and a social worker I selected Spring Grove. The care has been great! Therapy was amazing! They were patient with me, yet kept me moving towards my goals. I went from being dependent to independent in a few short weeks! I'm headed home grateful to the team at Spring Grove!"

John Montana



144 Gales Drive
New Providence, NJ 07974
908-464-8600
SpringGroveRehab.com
A Proud Member of Marquis Health Services

"From my arrival time forward I was treated like family."

"I was admitted to Spring Grove earlier this month from Overlook Hospital with a broken femur. I have to admit that I wasn't excited about the need to go anywhere for rehabilitation, but at the suggestion of my physician and a social worker I selected Spring Grove. The care has been great! Therapy was amazing! They were patient with me, yet kept me moving towards my goals. I went from being dependent to independent in a few short weeks! I'm headed home grateful to the team at Spring Grove!"

-John Montana

**To learn more about Spring Grove Rehabilitation
visit their website today:
www.springgroverehab.com**

"To know that even one life has breathed easier because you have lived. This is to have succeeded."

- Ralph Waldo Emerson



WE ARE PROUD TO BE RECOGNIZED FOR OUR HIGH PERFORMANCE

In the Following Areas:

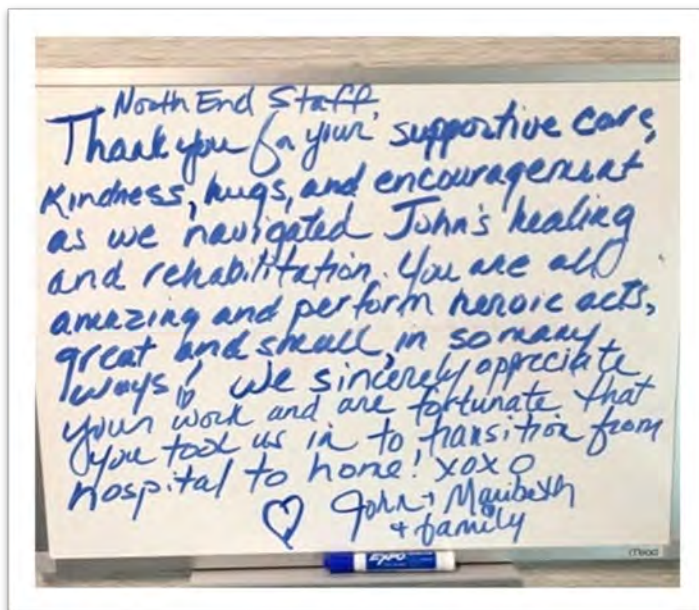
- ▶ RN Staffing
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BEST NURSING HOMES
U.S. News & World Report
SHORT-TERM REHABILITATION
2019-2020

NORTH END
Rehabilitation & Healthcare Center



Being there for our residents, patients and their families to care, comfort, and support during their time with us here, is what we are here for.



North End Staff,

Thank you for your supportive care, kindness, hugs, and encouragement as we navigated John's healing and rehabilitation. You are all amazing and perform heroic acts, great and small in so many ways! We sincerely appreciate your work and are fortunate that you took us in to transition from hospital to home!

XOXO

John & Maribeth and Family

*To learn more about the North End Rehabilitation & Healthcare Center please visit:
www.northendrehab.com*

Holiday photo competition increases staff engagement for Marquis SNFs

Featured in *McKnight's Long Term Care News*

It was about two years ago when Marquis Health Services, a New Jersey-based provider, started an “Elf on the Shelf” and “Mensch on the Bench” photo competition in order to increase holiday spirits and connect staff members at its skilled nursing facilities.

The competition has since spread throughout the provider’s 25 SNFs and has led to a significant increase in staff engagement on social media.

“It is safe to say that this is going to be part of how Marquis Health Services celebrates the holiday season for many years to come,” Natalie Adis, director of digital marketing and analytics, told *McKnight's*.

The competition, which is geared to both Christian and Jewish residents, challenges staff members to find creative places to pose their elves and mensches (Yiddish for “people of integrity and honor”) for pictures. On the fourth day of this year’s competition, staff members took more than 40 photos and made more than 20 social media posts, according to Adis.

It’s now averaging about 25 to 30 “Elf” and “Mensch” posts per day on social media. It also had more than 2,500 engagements on its social media posts during the contest’s first week. Impressions on the provider’s [LinkedIn feed](#) have increased by 174%, the provider stated.

“These elves and mensches are spending time with physicians and nurse practitioners. They are visiting hospitals and other offsite locations. They are getting into mischief but also bringing attention to good things, like the ‘giving trees’ at some of our Marquis centers. “They are even attending our facilities’ holiday parties,” Adis said.

“It has become such a fun and friendly way to leverage competitive spirit to spread happiness,” she added.

Congratulations to all of our Winners



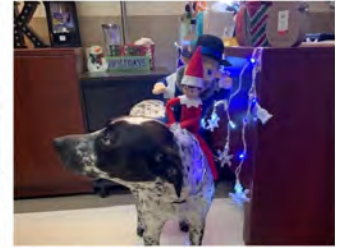
**1049 Burnt Tavern Road
Brick, NJ 08723
www.willowspringsrehab.com**



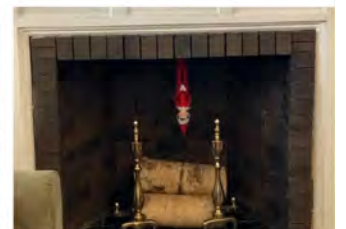
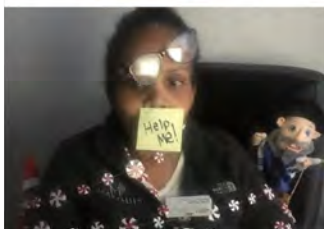
**261 Terhune Drive
Wayne, NJ 07470
www.arborridgerehab.com**



**56 Liberty Street
Danvers, MA 01923
www.thebrentwoodrehab.com**



#HolidayCheer 2019



Wishing all a happy, healthy, and peaceful New Year!

