




**MARQUIS**  
Health Services  
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This edition of our Marquis Health Services Newsletter highlights all of our events and highlights that have occurred throughout the months of September and October.

**Meet our Owner’s Representative — Joe Vasta**

My name is Joe Vasta, I am part of the Design and Construction department here at Marquis Health Services. My career started 25 years ago as a junior architect working my way through architecture school at Drexel University. In that time, I spent the first third of my career as an architect, and the last two thirds of it on the owners’ side developing projects on behalf of the owner specializing in an array of projects which to date has spanned over 3 countries and throughout 34 states.



I chose this profession because of my passion for playing a part in developing spaces that will affect people’s lives in a positive way.

I came across an opportunity to join the Marquis Health Services team back in 2017 and was sold. At that time Marquis was in the process of starting their own internal design and construction department to bring the development in-house, which is exactly what I do. By taking this route it gave us better control of the process in order to provide a better overall experience to our staff, patients and residents.

Construction can be disruptive, and we understand that, there is always a fine line between executing the project at its maximum, while trying to minimize disturbances. As the owners, we are able to customize each day’s work based on the facility’s needs and minimize impact to our residents who live within our centers.

Throughout each of our projects, safety is our number one goal and would like to let you know about our own internal “Contractor’s Code of Conduct” we created which outlines how our workers are to work within each of our centers. This code is reiterated to the workers every other week in our on-site safety meetings.

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We have a great group of professionals in this department with Nachman Besancon, Jonathan Rhodes and Marta O'Conner. Although we all have different roles, we all work on every project for Marquis and our roles overlap. In general, Nachman leads the effort with defining the scope and budget with the owners and executing the construction, Jonathan is the backbone that pulls specialty contractors in as well as working with our own contractors and Marta leads in coordinating all the beautiful designs. I specifically work with all the regulatory authorities in making sure we are in compliance with all the various rules we have to adhere to as well as making sure our facilities are safe.

I have had the pleasure of working in all of our regions, from our facilities in New England, throughout New Jersey and Pennsylvania to our latest in Maryland. It has been a true joy working with all the great people here at Marquis. Our goal is to provide each resident the best services possible in the best facilities possible and I believe we are reaching it every day.



### #MarquisSpeaks

Be sure to take a look below to see what recent patients, residents, and family members are saying about the care either they or a loved one has received during their time at one of our centers according to Nursinghomes.com

4.4 out of 5!  
Crest Pointe Rehab  
rated above the national  
average for  
Staff Care!

#CRESTPOINTESPEAKS  
According To  
NursingHomes.com

Orchard Hill  
Rehabilitation & Healthcare Center

"They healed my loved  
one very well. It's a nice  
place!"

#ORCHARDHILLSPEAKS  
According To  
NursingHomes.com

Providence Rehabilitation  
& Healthcare Center

"My brother is well taken care of  
here. The staff was good. I always  
ask questions and they keep me  
informed."

#PROVIDENCESPEAKS  
According To  
NursingHomes.com

RIVER TERRACE  
REHABILITATION AND  
HEALTHCARE CENTER

"THE NURSES WERE VERY  
GOOD THERE. THEY WERE  
VERY FRIENDLY AND VERY  
NICE"

#RIVERTERRACESPEAKS  
According To  
NursingHomes.com

THE BRENTWOOD  
REHAB & HEALTHCARE CENTER

"THEIR THERAPY IS  
EXCELLENT. THE TRANSFERS  
ARE GOOD AND SAFE.  
THE FOOD SERVICE IS VERY  
GOOD AND I LOVE THE FOOD."

#TheBrentwoodSpeaks  
According To  
NursingHomes.com

#CEDARVIEWSPEAKS  
90%  
OF INDIVIDUALS SURVEYED  
WOULD RECOMMEND  
CEDAR VIEW REHAB &  
HEALTHCARE CENTER  
TO A FRIEND!

According To  
NursingHomes.com



## *Marquis Health Services Completes \$3 Million Renovation at Providence Rehabilitation & Healthcare Center in Yeadon, Pa.*

### *Open House Event Showcases Modern, Homelike Environment and Enhanced Programming*

YEADON, Pa., Oct. 9, 2019 –Marquis Health Services, Providence Rehabilitation & Healthcare Center staff, healthcare colleagues and dignitaries celebrated the completion of a \$3 million renovation at the 129-bed Yeadon skilled nursing facility during a recent professional open house event. Located at 600 South Wycombe Ave. on the campus of Mercy Fitzgerald Hospital, Providence provides post-hospital care, short-term rehab and long-term residential care.

During the open house, more than 150 participants enjoyed tours of Providence, a formal ribbon cutting ceremony, live entertainment and refreshments. Local dignitaries, including Yeadon Mayor Rohan K. Hepkins, were among the attendees.

“At Providence – and all Marquis member facilities, we are focused on developing centers of skilled nursing and healthcare excellence,” said Marquis’ Norman Rokeach, chief executive officer. “Our multi-million-dollar renovation of Providence has created a modern, home-like environment for our residents and supports our expanding specialty programming. We are thrilled with the results.”

Marquis Health Services launched the renovation immediately following its acquisition of Providence Rehabilitation & Healthcare Center in 2018. The physical improvements have further modernized the two-story, 52,000-square-foot facility. Work included extensive upgrades to the lobby, common areas, and private and semi-private patient rooms, as well as the rehab therapy gym. The updated gym features state-of-the-art equipment – such as a smart car to help patients simulate actual daily living skills during the rehabilitation process.

“As Mayor of Yeadon, I’m proud of the impact that Providence Rehabilitation & Healthcare Center will have on this community,” Hepkins said. “Their investment in advanced rehabilitation for residents, as well as providing an innovative state-of-the art facility where all this is housed, promises to provide lasting value for the residents of this community for many years to come.”

#### Program Enhancements: Bedside Hemodialysis and Cardio Pulmonary Care

Providence in September introduced a staff-assisted bedside hemodialysis program in partnership with Compass Home Dialysis. Designed to improve patient quality of life while significantly reducing hospital readmissions, the new program enables residents with end-stage renal disease to receive treatment at the skilled nursing facility, no longer needing to travel to dialysis clinics. The Centers for Medicare and Medicaid Services (CMS) recently approved portable dialysis to be administered in skilled nursing environments.

Enhanced specialty programming at Providence also includes a physician-led Cardio Pulmonary Care Program. The offering focuses on promoting independence and quality of life through reducing symptoms and decreasing disability in heart and lung patients, while increasing their participation in physical and social activities.

“Developing specialized programs with leading doctors, hospitals and healthcare organizations is a hallmark of Marquis,” added Rokeach. “At Providence, our programming is aimed at meeting the needs of the Delaware County community and providing for the very best outcomes for our patients.”

Providence Rehabilitation & Healthcare Center maintains a four-star rating from CMS, with a five-star rating for quality measures.



Photo caption: Marquis Health Services celebrated the Providence renovation completion with a ribbon cutting ceremony during its professional open house event. Pictured (L-R) are Marquis' Norman Rokeach, CEO, Jonathan Papada, administrator, Kelly Weaver, clinical liaison, and Michael Smith, division president; Yeadon Mayor Rohan K. Hepkins; John Federico, director of advancement, Senior Community Services; Steve King, VP of operations, Mercy Fitzgerald Hospital; and Marquis' Jennifer Hertzog, VP of marketing and business development – Mid Atlantic.



CELEBRATING OUR TOP RATED CARE!

For complete list,  
scan this code:



## WHAT DOES THIS RANKING MEAN?

Finding a quality nursing home to provide the best care for a loved one is a decision fraught with much stress and anxiety. To help make this difficult decision easier, Newsweek partnered with the respected global data research firm Statista Inc. to establish a ranking of Best Nursing Homes. They analyzed over 15,000 nursing homes in the U.S. and have recognized award-winners in 20 states. In total, the state lists contain 406 unique nursing homes.


Laurel Brook is proud to be one of the select facilities chosen in New Jersey!



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Subacute Rehab • Therapies 7 Days a Week • Cardiopulmonary Care • CKD Management • Memory Care

## *North End Rehabilitation and Healthcare Center Completes \$6 Million Modernization*

**BOSTON** (Oct. 4, 2019) – [North End Rehabilitation and Healthcare Center](#), a member of Marquis Health Services, today announced the completion of a \$6 million renovation to modernize the building and enhance programming for rehabilitation patients and long-term care residents.

Marquis Health Services made extensive upgrades across all four floors of the 100-bed center located at 70 Fulton St. in Boston, including:

- A redesigned, welcoming lobby on the first floor, leading to a 3,000-square-foot therapy gym with state-of-the-art rehab equipment, a Smart car and a model kitchen to help transition rehab patients to activities at home, and a bedroom and bath suite where patients can regain mobility and independence in daily activities with specialized therapists.
- A spacious beauty and barber salon, expanded nurses' station, clinical staff offices, and 31 subacute-care, semi-private rooms completely refurbished with new flooring, furniture, fixtures and flat-screen TVs on the second floor, along with renovated long-term care rooms on the 40-bed third floor.
- A new, physician-led cardiopulmonary specialty program on the fourth floor with 29 private suites equipped with piped-in oxygen and suction and outfitted with stylish furniture.

“We are pleased to be able to provide the North End community, and beyond, with the very latest in quality care, comfort, and rehabilitation technology,” said Norman Rokeach, CEO of Marquis Health Services. “We look forward to continuing our collaboration with local health care providers and providing compassionate care to our patients and residents.”

North End Rehabilitation and Healthcare Center provides comprehensive cardiopulmonary care under the direction of a board-certified clinical team including Dr. Stephen Abraham, a cardiologist affiliated with Massachusetts General Hospital, and Dr. Maher Tabba, a pulmonologist affiliated with Tufts Medical Center. The fourth-floor program focuses on promoting independence and quality of life through reducing symptoms and decreasing disability in heart and lung patients, while increasing their participation in physical and social activities.

In addition to Mass General and Tufts Medical Center, North End Rehabilitation and Healthcare Center also collaborates with Brigham and Women's Hospital, Beth Israel Deaconess Medical Center, Boston Medical Center, and Spaulding Rehabilitation.

Marquis Health Services launched the renovation project after assuming operational management of the facility in November 2017, following its acquisition by affiliate Tryko Partners, LLC from Spaulding Rehabilitation. The facility first opened in 1983.

# North End Rehabilitation and Healthcare Center Completes \$6 Million Modernization (Continued) Photo Gallery Recap



North End Rehabilitation and Healthcare Center celebrated the completion of a \$6 million renovation on Sept. 25, 2019. From left: State Reps. Steve Ultrino (D-Malden) and Paul Donato (D-Medford); Emily Shea, commissioner of the Age Strong Commission, on behalf of Boston Mayor Martin Walsh; Director of Nursing Beth Fearon; state Sen. Joseph Boncore (D-Winthrop); Senior Administrator Sami Almadi; Francine Gannon and two members of the North End Coalition; Marquis Health Services CEO Norman Rokeach and Senior Vice President of Operations Sharon Donaghue.



# Recognizing National Food Service Week (October 6th-12th)



The kitchen is the heart of every home and our kitchens are seasoned with love. In October we are celebrated and thanked all of our Food, Nutrition, and Dietary Service Teams for their hard work and dedication to culinary excellence for our patients, residents, and fellow team members. Thank you for all that you do!





## Recognizing Case Management Week (October 13th-19th)



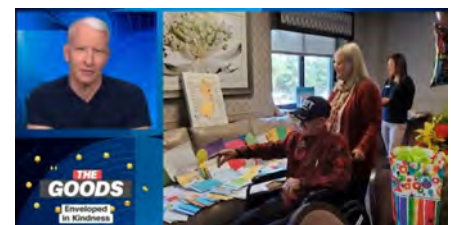
National Case Management Week is a time when organizations across all spectrums and levels of care celebrate and recognize their case managers! This weeklong celebration allows time for acknowledgement and brings focus to the immense value case managers bring to the entire healthcare spectrum and provides all the opportunity to thank each of our Case Managers for their tireless efforts and dedication each and every day. We recognize and celebrate the importance and the significance that care coordination plays in supporting and achieving optimal and qualitative clinical outcomes for all our residents, patients, and families we all serve.

This year National Case Management Week was celebrated during the week of October 13th- 19th, 2019. “During that week Marquis Health Services recognized all nurses, social workers, and healthcare professionals who work within care management or care coordination for the unwavering dedication and value they bring to all of our clinical teams by providing the best plan of care for our patients and their family members.”, said our very own Andrea Gele, Vice President of Case Management & Reimbursement. Thank you for all that you do!

## Celebrating 102nd Birthday for World War II Veteran—Happy Birthday George

On October 10, 2019 we celebrated George Campbell’s 102nd Birthday and wanted to share with everyone that he was incredibly humbled, grateful, and speechless with the over 4,000 cards he received from all over the world.

On behalf of everyone here at Marquis Health Services as well as the Willow Springs Team we thank you all for your outpouring support, generosity and love for George.



Featured on CNN Heroes Salutes: The Goods—Enveloped in Kindness with Anderson Cooper.

## Celebrating our ICARE Winners



It's a tri-winner special! Congratulations to our three ICARE Award Winners:

Nilton Gomes, CNA,  
Bethie Narcisse, CNA,  
Jocelyn Joseph, Dietary Aide and Housekeeper!

To learn more about Career Opportunities at Briarwood please visit their Careers Page:

[www.briarwoodrehab.com/careers](http://www.briarwoodrehab.com/careers)



We know that our dietary team is the best, so it's no surprise that our ICARE Award Winners for September and October are members of that team!

Congratulations to Rachel Hay, Cook, and Nicole Terlesky, Dietary Aide, for always going above and beyond!

To learn more about Career Opportunities at News Eastwood please visit their Careers Page:

[www.neweastwoodrehab.com](http://www.neweastwoodrehab.com)





*"I was admitted to Westgate Hills in January 2018 from St. Agnes Hospital. While I am excited to enter into Assisted Living, I am sad to leave my family here at Westgate Hills.*

*My aides, nurses, therapists, social workers, cooks, doctors, and everyone else have become my family and it is truly bittersweet to leave.*

*Thank you for being my family."*

*-Rudolph Fleming*



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111 West Road, Towson, MD 21204  
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A Proud Member of Marquis Health Services

*"I am a retired nurse and was recommended to come here by my doctor. The staff is very knowledgeable, especially Fran. She is a wonderful nurse. I love everyone from physical and occupational therapy. The therapy staff knows what they are doing, especially Steve. I give Orchard Hill a perfect 5 star rating. I am going to miss everyone and if I ever need rehab again, I will be coming back to this place!"*

*-Annie Bolden Jenkins*



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**Collingswood is proud to be one of the select facilities chosen in Maryland!**



# COLLINGSWOOD

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